

Hello,

My name is **Francesca**, though most know me as **Frankie**.

I have had the pleasure of working with Global since 2012 and what I enjoy most is meeting homeowners from all over the world. I have a degree in Hospitality and an MBA in International Business, making my background the perfect fit for what I do. It is my responsibility to help homeowners realize all the unique benefits that Global has to offer and help them achieve their goals with their investment.

I am confident that Global is your best choice for managing your vacation home.

I would love the opportunity to personally share with you the services Global provides and, hopefully, earn your business.

Thanks,

Francesca “Frankie” Magliocchetti

Director of Owner Relations

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Why Global?

WE'VE GOT YOU COVERED.
IN BUSINESS FOR OVER

25
YEARS

- **WELCOME CENTER** for guest check-ins
- **24/7 ON-CALL MAINTENANCE** to ensure your home is well cared for
- **TEAM MEMBERS LOCATED IN EACH RESORT** for quick response
- Managing homes located in **TOP GATED RESORT COMMUNITIES**
- We have an on-site team of web developers, social media, graphic designers, photographers & videographers for all marketing needs
- **FULL BILL PAY AND MONTHLY STATEMENTS**
- **DIRECT DEPOSITS OF RENTAL INCOME**
- **COMPLETE SETUP** of utilities, licensing and furniture packages
- 360° Virtual Tours → 
- Realtor Services

CUSTOM WEBSITE
TOPS IN OUR
INDUSTRY
WEB ACCESS
TO VIEW REAL-TIME ACTIVITY



TOPS IN SOCIAL MEDIA MARKETING
OVER **85K+** FANS ON FACEBOOK

CUSTOMIZABLE PROGRAMS
TO MEET INDIVIDUAL OWNER NEEDS

Experience the Global difference!



Global Marketing

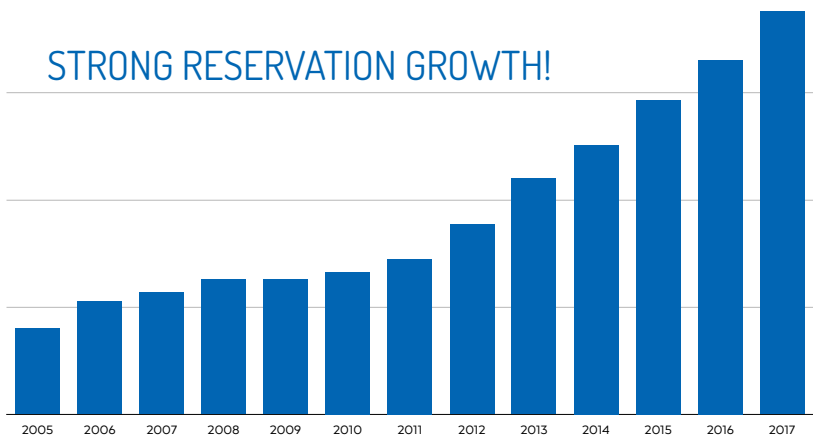
BOOKINGS...



<p>24HR TEAM & RESERVATIONS</p>	<p>FANTASTIC RETURNING GUEST STATISTICS</p>	<p>DIRECT MARKETING NATIONAL & INTERNATIONAL</p>	<p>AGGRESSIVE PAY-PER-CLICK MARKETING</p>

<p>LONG STANDING MEMBERS OF INDUSTRY ORGANIZATIONS</p>	
	<p>SELECTIVE TRAVEL PARTNERS FROM AROUND THE WORLD</p>

STRONG RESERVATION GROWTH!



Questions?

Q. WHY GLOBAL?

A. Global is a family owned company with 25 years of experience. Our dedication and commitment to guests and homeowners remain and will continue to be the very essence of the company.

Q. GLOBAL'S SPECIALTIES?

A. Global specializes in short-term vacation rental homes. Servicing only the top, gated premier resort communities within the Kissimmee/Davenport area.

Q. HOW DOES GLOBAL OBTAIN BOOKINGS?

A. Global has an on-site team of web developers, social media, graphic designers, photographers & videographers for all marketing needs. Global also works with 50 of the world's top travel partners, nationally and internationally, and so many more.

Q. HOW DOES GLOBAL HANDLE MAINTENANCE / QUALITY CONTROL ISSUES?

A. Global has team members located in each resort for quick responses and 24/7 on-call maintenance.



Q. WHAT SERVICES DOES GLOBAL PROVIDE?

A. Global provides full services for our homeowners and guests. Including; monthly statements, monthly preventative maintenance home checks and so much more.

Q. AS A GLOBAL OWNER, AM I ABLE TO MAKE MY OWN BOOKINGS?

A. Yes! We provide our owners with a personalized online portal to access full calendar and monthly statements.

Q. AS A GLOBAL OWNER, AM I ABLE TO STAY IN MY HOME?

A. Yes!

Q. WHAT KIND OF INSURANCE IS NEEDED FOR MY VACATION HOME?

A. Owner(s) shall secure proper and adequate home insurance covering the rental dwelling, naming Management and its agents as additional insured, with liability of at least \$300,000.

